



VPAK Refund Policy & Procedure

NOTICE:

- VPAKS are paid for ONCE with imminent fulfillment.
- All VPAK Orders are Sequentially Time & Date Stamped and will be “Pending” until fulfillment on a first-come-first-serve basis.
- VPAKS are currently Priced LOW to accommodate the in-progress development and initial growth process of TeamVinh. VPAK Pricing are subject to natural price increase as demand for VPAKS increase as TeamVinh.com grows.

SPECIAL ALERT

If you have purchased VPAKs on or before: **August 8th, 2011 (PHASE 1 – VPAK Orders)** – and it has NOT been fulfilled for any reason, you are entitled to a refund. Additionally, and as promised, any of those remaining unfulfilled VPAKS will remain active (pending) until fulfillment! This is to show you that we care and stand behind our very valuable product.

Currently we are on PHASE 2 VPAK Orders intake.

Each VPAK Order PHASE will be closely monitored by our **VPAK Fulfillment Administration “VFA”**. At our humble discretion - If we feel that “too much time” has lapsed, we will issue and honor the same “Special Alert” for that Phase. This temporary discretionary process will be applied until we have reached full stabilization in terms of timely VPAK Order Fulfillment for every TeamVinh Member through development and refinements to our System and our Advertising/Marketing (we call it the “dialing in” process). We are doing this for you and all TeamVinh Members. We will not be satisfied until you are successful via TeamVinh VPAKS.

Please note that per **PHASE 1 VPAK Orders**, if a VPAK Refund is applied for and is qualified and a Refund has been approved and issued, all remaining VPAK Orders will be “Pending” for continued fulfillment, however, all of those remaining VPAKS within that Order will go to the “end of the line” in terms of: Time & Date Stamped and be treated as if they are “new” orders.

We are a TEAM.

We want your business and appreciate your kind support.

Therefore, as an incentive for any and all members opting to NOT to accept the refund, and wishing to leave their VPAKS “as is” (pending seniority fulfillment) so to allow us time to get our corporate marketing campaigns in shape and deliver you the VPAK Fulfillment, we will bonus you **1 VPAK for every 4 VPAKs Orders you have pending. If you are already at your Limit, these additional VPAKS can be gifted to anyone in your downline.** If you chose this option, you do not need to do anything further. We will contact all PHASE 1 Members accordingly and credit your account. And we thank you for your continued support and patience. We are confident that all subsequent PHASE of VPAK Order Fulfillment will be fulfilled much more timely as we are gearing up for the success you are awaiting for. *****Also, we are extremely confident of major success for all of us and for TeamVinh. For all members whom chooses this option, we are also valuably issuing a credit for up to \$1,000 USD towards a purchase of a Plane Ticket to our next TeamVinh.com International Convention to be held in Las Vegas, Nevada. It will be scheduled right after PHASE 2 is fulfilled. ***We will simply credit your TeamVinh Account via the back office (upon completion of the pending TeamVinh Compensation Plan “TCP”). You can then access these funds the same you would access your TCP Commissions.**

At this time, to ensure thorough process, all VPAK refunds are processed manually and via mail. If you have qualified unfulfilled VPAKS and you are opting for a refund, please follow the procedure as specified below;

- 1) Please Print out a copy of your VPAK Purchase receipt, and print out a “screen shot” of your pending/Unfulfilled VPAKS. These two documents will help us identify your account and transactions.
- 2) Please make sure your Email is clearly visible on the Purchase Receipt and make sure the DATE of the transaction is clearly visible as well.
- 3) Attach all said documents and mail it to the following address for processing;

**VPAK Refunds Administration
PO BOX 5480
Hopkins, MN 55343
United States**

- 4) PHASE 1: Refunds deadline is: **November 15th, 2011**. After that date, no refunds or exceptions can be made and the Special Alert and its Refund process will close out.
- 5) Please allow up to 45 days for processing and for a check to be issued to you.

NOTE: If you are Board Member or a VET Founding Member, naturally, you do NOT qualify for refunds as you either have Equity or Profit Share and any refund would be a conflict as you are considered an Internal Partner.